



Vector PLANEPASS® Billings and Collection Service

Effective January 1, 2025 - landing fees are managed by Vector Airport Systems via their PLANEPASS® service on behalf of the airport.

If applicable, any fees paid to FBO(s) are separate from fees billed and collected by Vector.

Operator Self-Service Portal - [Click Here](#): Vector's self-service payment portal allows operators to do the following:

- View current invoices, download invoices to Excel
- View account history
- Enroll in electronic invoicing
- Update contact information
- Process credit card payments

To log into the portal, please use the operator ID and invoice number shown on the Vector invoice. If you have not previously received an invoice from Vector, please contact our PLANEPASS® team to set up an account.

Credit Cards Accepted - AVCARD, American Express, Visa, MasterCard, and Discover are accepted. There is a service provider processing fee of 3% of the total amount paid.

Checks - can be mailed to the remittance address shown in the upper left corner of any Vector invoice and must include the Invoice Number or Operator ID. Since Vector handles the billing for multiple airports, please make sure your payment is mailed to the airport payment address shown on the invoice.

ACH/Wire Payments – Please email billing@vector-us.com to get banking details. Remittance information should also be sent to this email address.

Contact PLANEPASS®

[1-888-588-0028](tel:1-888-588-0028) (Option 1)

billing@vector-us.com

Office hours: Monday through Friday, 9 am to 5 pm EST

Click here, <https://www.bhbairport.com> to view Vector's Authorization to Bill letter.

Sincerely,

Leroy Muise

A handwritten signature in blue ink, appearing to read "Leroy Muise".

Manager, Hancock County - Bar Harbor Airport